



3510 N. ORCHARD KNOB AVE.
CHATTANOOGA, TN 37406

PHONE: 423.242.6110
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February 25, 2019

DISTRIBUTOR NOTIFICATION

IMPORTANT PRODUCT SAFETY & RECALL NOTIFICATION

RE: COLUMBUS McKINNON ¾" G100 EYE SLING HOOK

Dear Customer,

We have discovered that a limited number of ¾" G100 Eye Sling Hooks have been shipped with a missed operation. This condition may allow the hooks to open below their rated Proof Load.

If you have received Columbus McKinnon ¾" G100 Eye Sling Hooks, P/N 458630 (Unlatched) or P/N 558630 (Latched), with either an "O3" or "O4" Trace Code, that were shipped between Nov. 16, 2018, and February 14, 2019, the product should be returned for replacement or credit.

Use of these ¾" G100 Eye Sling Hooks may result in serious personal injury or property damage.

To avoid injury:

- **If you find units with Trace Code of "O3" or "O4", shipped to you between 11/16/18 and 2/14/19, please contact us immediately for a Return Goods Authorization to ship the parts back for replacement or Credit.**

Enclosed is a letter to send to each of your End Users who purchased the referenced hook, during the period specified, which alerts them of this **Product Safety & Recall Notification**.

Please contact a Columbus McKinnon Customer Service Representative at (423)242-6110, to obtain a Return Goods Authorization and instructions for return of subject product. We apologize for any difficulties that this may have caused and remain committed to providing you with the best products and customer service in the industry.

With best regards,

Pamela Pursley
Quality Assurance Manager
CM Chattanooga Operations



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END USER NOTIFICATION

IMPORTANT PRODUCT SAFETY & RECALL NOTIFICATION

RE: COLUMBUS McKINNON 3/4" G100 EYE SLING HOOK

Dear Customer,

We have discovered that a limited number of 3/4" G100 Eye Sling Hooks have been shipped with a missed operation. This condition may allow the hooks to open below their rated Proof Load.

If you have received Columbus McKinnon 3/4" G100 Eye Sling Hooks, P/N 458630 (Unlatched) or P/N 558630 (Latched), with either an "O3" or "O4" Trace Code, that were shipped between Nov. 16, 2018, and February 14, 2019, the product should be returned for replacement or credit.

Our records indicate that you purchased the following CM 3/4" G100 Eye Sling Hooks during the dates noted.

<u>Item Number</u>	<u>Quantity</u>	<u>Description</u>

Use of these 3/4" G100 Eye Sling Hooks may result in serious personal injury or property damage.

To avoid injury:

- **If you find units with Trace Code of "O3" or "O4", shipped to you between 11/16/18 and 2/14/19, please contact us immediately for a Return Goods Authorization to ship the parts back for replacement or Credit.**

Please contact a Columbus McKinnon Customer Service Representative at (423)242-6110, to obtain a Return Goods Authorization and instructions for return of subject product. We apologize for any difficulties that this may have caused and remain committed to providing you with the best products and customer service in the industry.

With best regards,

Pamela Pursley
Quality Assurance Manager
CM Chattanooga Operations