



560 Rush Street
Lexington, TN

PHONE: 731-968-5271 Ext. 1122
FAX: 731-968-1253
EMAIL: tony.corley@cmworks.com

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END USER NOTIFICATION

IMPORTANT PRODUCT SAFETY & RECALL NOTIFICATION

RE: COLUMBUS McKINNON Grade 70 Transportation Chain

Dear Customer,

We have discovered a problem with the hardness on two specific trace codes of our Grade 70 Transport chain. This problem could allow the chain to break under normal application.

Use of this product may result in serious personal injury or property damage.

Recall Action Steps:

- Immediately remove all ZIJ and ZIK from service.
- Immediately contact greg.waits@cmworks.com or by phone 731-968-5271 ext. 1129.
- Subject chain or assembly will be processed via one of the options below:
 - 1) Replace suspect product immediately with certified material;
 - 2) Return suspect product to CM for testing and then return certified tested product; or
 - 3) Field test product at customer location.

Listed on page two is the product we shipped you that may contain affected trace codes of Columbus McKinnon 3/8" Grade 70 long link chain.

This product must be removed from service immediately.

For product you may have in inventory, please contact a Columbus McKinnon Customer Service Representative at (716) 689-5400 to obtain a Return Goods Authorization. We apologize for any difficulties that this may have caused and remain committed to providing you with the best Chain products and customer service in the industry.

With best regards,


Tony Corley
Quality Assurance Manager