

IMPORTANT - STOP USE AND INSPECT - ROPE TENSIONER THREADING - KERNMANTLE HORIZONTAL LIFELINES (HLLs)

This notice applies only to the Guardian HLL part #s listed herein. A small number of these units may have been assembled incorrectly. Units manufactured on or after August 2017 will not demonstrate this condition and may continue to be used as normal.

**THERE HAVE BEEN NO ACCIDENTS OR INJURIES RELATED TO THIS CONDITION.
THIS IS NOT A PRODUCT RECALL.**

PART NUMBERS AFFECTED:

This notice is limited to the following Guardian HLL part #s:

- #04638 (30' Kernmantle Rope HLL)
- #04639 (60' Kernmantle Rope HLL)
- #04640 (100' Kernmantle Rope HLL)
- Any custom part that uses #04638, #04639, or #04640 as its base part.



HOW TO IDENTIFY AFFECTED HLLs:

Identify the HLL part #, which is located on the HLL label. If the HLL part # is included in this notice, immediately remove the product from service and inspect as specified by this notice.



	1-800-466-6385 www.guardianfall.com 90758 (Rev. A)
	Made in China Part #: 04639 ←
Rope HLL Prior to use, read and understand all manufacturer's instructions provided with equipment at time of shipment.	Date of Manufacture: 02/17 Serial #: GFP123
Compliant with all applicable OSHA 1910, OSHA 1926 Subpart M, ANSI Z359.1-2007, and ANSI A10.32-2012 regulations. Worker capacity range: (including all equipment) 130-310 lbs. per worker. MAXIMUM 2 workers per HLL. Materials: Polyester, galvanized steel, and zinc-plated steel. All PFAS equipment must be selected and deemed compatible by Competent Person. All installation, set-up, and use of HLL must be done under supervision of Qualified Person. Refer to instructions for compatible connections and installation procedure. Always avoid all hazards, including, but not limited to, chemicals, corrosive substances, excessive heat, electric shock, and sharp and abrasive edges and surfaces.	

If the shown "INSPECTED BY" label is affixed to the HLL tensioner, the product has been inspected by a Guardian representative, and can be returned to service and used as normal.



GUARDIAN FALL PROTECTION

Ph: 1.800.466.6385 Fx: 1.800.670.7892
 6305 S. 231st St., Kent, WA 98032
 www.guardianfall.com

STEP 1. INSPECT AFFECTED HLLs:

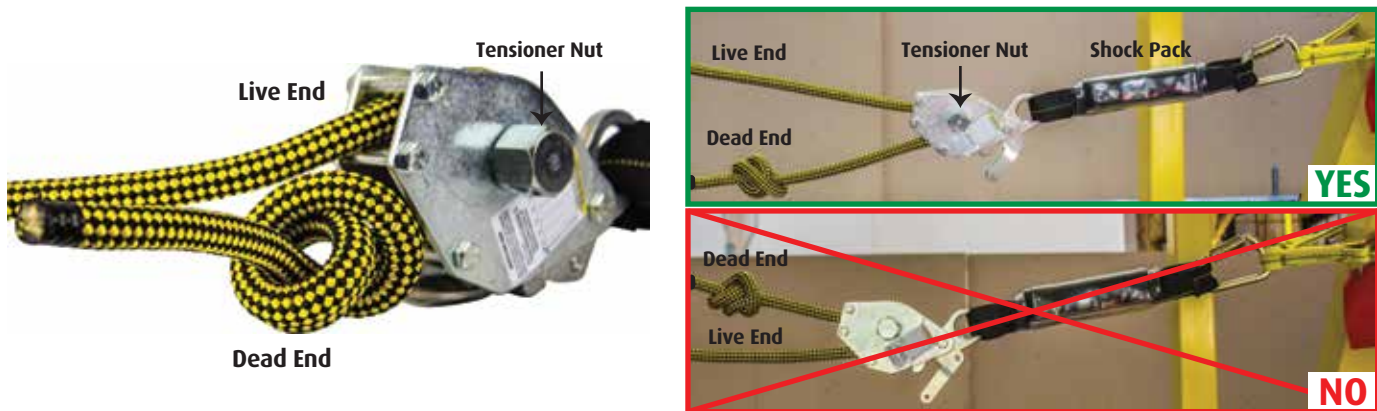
Distributors: Contact Guardian regarding an on-site inspection by a Guardian representative, or immediately return product to Guardian for replacement as specified in Step 2.

End users: Inspect HLL tensioner to determine if rope is properly threaded.

End user inspection: With the tensioner nut facing you, and with the shock pack oriented to the right of the tensioner, ensure that the knotted (dead) end is positioned below the un-knotted (live) end. If dead end is positioned above live end, the rope is improperly threaded. To confirm proper rope threading, pull on live end; the rope must remain locked. **If the rope is improperly threaded, the device must be removed from service and returned to Guardian as specified in Step 2. DO NOT ATTEMPT TO RE-THREAD ROPE.**

To review an inspection video, click the following link: [Kernmantle HLL Rope Threading Inspection](#)

To view Guardian's HLL inspection form, click the following link: [HLL Inspection Form](#)



STEP 2. WHAT TO DO IF HLL ROPE IS IMPROPERLY THREADED:

Customers with affected units should contact the Guardian Customer Service Department to coordinate repair.

CS@guardianfall.com or **1-800-466-6385**.

Guardian will issue a unique identification number (IN) for every return product shipment. **DO NOT RETURN PRODUCTS WITHOUT AN IN NUMBER.** Obtain a new IN number for each shipment.

All affected units will be repaired and returned to the customer by Guardian free of charge (including all shipping costs). Customer Service will provide instructions for shipping returned product on Guardian's shipping account.

Please direct any questions to the Customer Service Department.

We have posted this notice on our website at: www.guardianfall.com/blog



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