

February 27, 2018

## SAFETY NOTICE: VOLUNTARY PRODUCT RECALL OF CERTAIN LOTS OF FIBRE METAL E2 CAP AND NORTH PEAK A79 HARD HATS

Dear Distributor Partner.

The safety of our products is our top concern at Honeywell. We have recently learned of a quality issue affecting certain lot numbers of our Fibre Metal E2 Cap and North Peak A79 hard hats that may render them unable to provide the impact protection for which they were designed and certified. The affected hats can be identified by manufacture date and lot, and are set forth on the attached document.

Although we are not aware of any safety incidents involving the affected hard hats, in cooperation with Health Canada and the U.S. Consumer Product Safety Commission, we are initiating a voluntary product recall of the affected items. We need your help to ensure the affected products are segregated from your current inventory.

Below are instructions on how to identify and segregate the affected hard hat inventory. In the next communication, which we expect to make within two weeks, we will include additional materials directing you how to return your inventory for replacement and how to notify your customers who purchased affected hard hats. We ask that you identify any affected hard hats in your inventory as soon as possible, stop sales and segregate them for return. Because of the safety issue involved, we will be documenting and tracking all return activities to help ensure all affected hard hats are returned to us and out of service.

Our Customer Service teams are standing by to help at 855.215.5028. They are available 8 a.m.-5 p.m. EST Monday through Friday.

## Instructions

- Determine if your inventory of Fibre Metal E2 Caps and North Peak A79 hard hats are
  affected by this recall. Included with this notice are instructions that identify the affected lot
  numbers for each hat with photos on how to find the affected lot numbers on cartons of hard
  hats or manufacturing dates on individual hard hats if the cartons are not available.
- 2. Segregate the affected hard hats for return.
- 3. Honeywell will send you a notification within two weeks on how to proceed to process returns and/or get replacement products.

If you have sold any of the affected items, please take this time to identify customers to whom you have sold affected product, as we will provide information for you to use in notifying your customers next week.

Thank you for our urgent attention to this quality alert.

Sincerely,

Tim Wolski Product Marketing Manager Honeywell Safety Products

HOW TO IDENTIFY AFFECTED HARD HATS - for distributors and customers

**AFFECTED LOT NUMBERS:** See attached sheets

**LOCATING LOT NUMBERS**-the below images highlight the most common locations for lot number location. Actual location may vary.

Only certain lot numbers as described here are being recalled. The affected lots of Fibre Metal E2 Cap were shipped from our distribution center from December 2017 to January 2018. The lots of North Peak A79 were from mold #4 and shipped from our distribution center from April 2016 through January 2018.

There are two ways to identify affected product. 1.) if the carton is available, compare lot number on the label on the carton to the list provided on the attached.



Carton Label with Lot Number

- 2.) If the hard hats have already been removed from the case, the Lot Number will no longer be identifiable. In that case, look for the manufacturer's date on the underside of the brim.
  - a. The lots in question for Fibre Metal E2 Cap were produced in December 2017 and January 2018, therefore, if the Lot Number is not available, return Fibre Metal E2 Caps with a manufacturer's date of either December 2017 or January 2018.



**b.** The lots in question for North Peak A79 were produced from one of our molds (mold #4) from the period April 2016 through January 2018. Therefore, if the Lot Number is not available, return North Peak A79 hard hats with a manufacturer's date between April 2016 and January 2018 and have the mold identification number of "4".



Commented [A1]: All this comes out for first communication.