



For Professionals... Since 1857®

450 Bond Street Lincolnshire, IL 60069 p.847.821.5500 [www.kleintools.com](http://www.kleintools.com)

### IMPORTANT NOTICE

December 21, 2023

Dear Valued Klein Tools Distributor:

It has recently come to our attention that two of our products, the **KTB1000 Power Station** and the **PAC1000 Power Station** (“the Power Stations”), may have a potential safety issue that Klein Tools would like to remove from the market. We have found that an internal circuit board within the Power Stations may overheat, potentially resulting in a risk of fire. Therefore, we ask that you:

1. Immediately stop all sales of the Power Stations, including online sales.
2. Identify purchasers of the Power Stations via any records you have and relay the information to Klein Tools so that the customer can be notified of the recall. Klein Tools will contact the customer and instruct them to return the Power Station to you for a refund.
3. Refund your customer when they return any recalled Power Station to you. If the customer does not have a receipt and you do not have records for the sale price, please use the MAPP price of \$1300.00.
4. Contact Klein Tools upon receipt of a recalled Power Station to be promptly credited for the cost of the refund to your customer.
5. Hold your inventory of the Power Stations, including Power Stations returned by customers, until further notice. Instructions from Klein Tools for packaging and shipping of the Power Station products will follow shortly.

Klein Tools has notified the U.S. Consumer Product Safety Commission of this issue.

Contact Klein Tools Client Relations Department at 800-553-4676 if you have any questions.

Thank you in advance for your cooperation.

KLEIN TOOLS, INC.