

TGA 15005



Commercial Sales and Solutions Group
Sales & Service Message
October 3, 2019

Intent to Recall Certain 2018 & 2019 EF2000iS Portable Generators

Yamaha Motor Corporation, U.S.A. has decided that a defect that relates to safety exists in certain 2018 and 2019 EF2000iS portable generators. In affected generators, the area of fuel tank where the fuel petcock is installed was molded at the incorrect temperature during production at the fuel tank supplier's factory. As a result, the fuel tank material may be brittle, which could cause cracks in the tank. If this occurs, fuel could leak, increasing the risk of fire that could result in severe injury or death.

To correct this defect, Yamaha is initiating a Factory Modification Campaign. Affected units must have the fuel tank replaced with one that was manufactured correctly. A Technical Bulletin with all necessary information will be provided in the near future.

Affected Range:

7PB-4543288 ~ 4553706 (Non-sequential, approx. 5,500 units actually affected)

Affected EF2000iS generators should not be operated until they are modified. It is a violation of Yamaha policy for your dealership to deliver any affected generator to customers until the procedures in the upcoming bulletin are performed.

As with all safety recall campaigns, Yamaha will be notifying all registered owners of affected units by mail.

If you have any questions about this campaign, contact your Power Products Technical Specialist (dealer calls only): 262-947-6251. If you have customers with a question you cannot answer, they can contact Yamaha Power Products Customer Relations at 866-788-7398.