



3510 North Orchard Ave
Chattanooga, TN 37406 USA

PHONE: 423-760-2083

EMAIL: John.Garland@cmco.com

January 2, 2024

IMPORTANT PRODUCT SAFETY & RECALL NOTIFICATION

RE: COLUMBUS McKINNON 9/32" Clevlok Sling Hook

Dear Customer,

Columbus McKinnon Corporation has identified a potential safety concern with respect to our 9/32" Clevlok Sling Hooks. We discovered an issue with our heat treat process, which may result in the inability of the unit to hold the load. This only applies to part numbers 557718 and 657718, with trace code BYB or BYY. The photo below indicates the location of the trace code. This notification serves as an official notice to stop using these hooks immediately and return them to Columbus McKinnon Corporation.



Use of these hooks may result in serious personal injury or property damage.

To avoid injury:

- Immediately remove all 9/32" Clevlok Sling Hooks (part numbers 557718 and 657718, with trace code BYB or BYY) from service and contact Columbus McKinnon to obtain a return goods authorization.
- For any inventoried units, contact Columbus McKinnon to obtain a return goods authorization

Our records indicate that you purchased the following:

Quantity	Date	PO	Part Number	Description
			557718	9/32 Clevlok Sling w/o Latch
			657718	9/32 Clevlok Sling with Latch

Enclosed is a letter to alert your customers of this **Product Safety Alert Notification**.

Please contact a Columbus McKinnon Quality Specialist at (423) 242-6049 or email John.Garland@cmco.com to obtain a return goods authorization. We apologize for any difficulties this may cause and remain committed to providing you with the best products and customer service in the industry.

With best regards,

John Garland, Quality Manager