



## **IMPORTANT SAFETY NOTICE**

### **USERS OF THE BELOW CROSBY PRODUCT:**

**1018534 1" 8.50t G-209 Shackle**

**1018543 1" 8.50t S-209 Shackle**

**With Production Identification Codes (PIC) TXJ as located on the shackle bow**

**PLEASE CAREFULLY REVIEW AND ACT UPON THE FOLLOWING INSTRUCTIONS.**

February 4, 2022

Dear Valued Crosby Business Partner:

THE CROSBY GROUP has determined the above listed screw pin anchor shackles may have a condition that can reduce the ultimate load capacity from the published catalog values. The shackle bow may have a previously undetected indication, and continued use may result in loss of load, property damage, severe injury, or death.

By use of the Production Identification Code (PIC) symbols appearing on the product, we have determined the **1" 8.5t screw pin anchor shackles with PIC TXJ** shown on the bow may have this condition. See below image showing the position of the PIC on the bow. **No other sizes or PICs are part of this Important Safety Notice.**

The potentially impacted products were shipped from Crosby between November 23, 2021, and January 28, 2022. This safety notice is for your awareness -- business partners specifically impacted during this time frame will be contacted directly with their specific shipment information.

In the event you do have any 1" 8.5t shackles with PIC TXJ, we request you to remove them from service, and arrange for return and replacement using a Crosby Return Goods Authorization (RGA). To return these products, please contact Crosby Customer Service at [crosbycustomerservice@thecrosbygroup.com](mailto:crosbycustomerservice@thecrosbygroup.com) for the US. To return products for Latin America, Asia Pacific and Canadian customers, use [internationalcs@thecrosbygroup.com](mailto:internationalcs@thecrosbygroup.com). You may also contact your Customer Service Representative directly. For more information concerning this Important Safety Notice, contact Technical Support at 1-800-220-8509 or [crosbytechsupport@thecrosbygroup.com](mailto:crosbytechsupport@thecrosbygroup.com). Please do not return goods without a written Return Goods Authorization from Crosby.

Please inform your customer(s) of this Important Safety Notice, or if you know of other users of the 1" 8.5t screw pin anchor shackles, please pass this notice on to that user, company, or firm.

We regret the inconvenience this may cause you and your organization and thank you for your cooperation. We are committed to providing you with the absolute best in Crosby quality.

Sincerely,  
**THE CROSBY GROUP**



Production Information Code (PIC) Location