

IMPORTANT SAFETY NOTICE

USERS OF THE BELOW CROSBY PRODUCTS:

1018017 1/2t G-213 Shackle
1018026 1/2t S-213 Shackle
1018375 1/2t G-209 Shackle
1018384 1/2t S-209 Shackle
1019466 1/2t G-2130 Shackle

With Production Identification Codes (PIC) of TSC, TSD, TSE, TUB, TUC, TUD, and TUE

PLEASE CAREFULLY REVIEW AND ACT UPON THE FOLLOWING INSTRUCTIONS.

Dear Valued Crosby Business Partner:

THE CROSBY GROUP has determined through internal testing that a small percentage of the above listed 1/2t G/S-213, G/S-209, and G-2130 shackle assemblies may have a condition that reduces the ultimate load of the shackle.

There have been no field failures or customer complaints regarding this matter, and we are confident these products will perform as intended when used within their rated working load limits; however, Crosby is committed to ensuring our products go above and beyond our industry-leading safety standards.

Because there is a possibility that a small percentage of these products may not reach Crosby's targeted 6X design factor (6 times the rated working load limit), Crosby has decided to initiate this Important Safety Notice.

Although use of these products within the rated working load limit is acceptable, use in excess of the rated working load limit may result in property damage, severe injury, or death, depending on the type of application.

By use of the Production Identification Code (PIC) symbols which appear on the product, we have identified the 1/2t G/S-213, G/S-209, and G-2130 shackle assemblies that may be affected. See Figure 1 below indicating the position of the PIC symbol upon the 1/2t shackle bows.



Figure 1 - PIC Location



To return these products for replacement, please identify the 1/2t G/S-213, G/S-209, and G-2130 shackles with the affected PIC symbols and contact Crosby customer service. For more information concerning the return of these products, contact sales.support@thecrosbygroup.com or your Customer Service Representative at 1-800-772-1500 to receive your *Return Goods Authorization (RGA)*. **Please do not return goods without the RGA.**

We regret the inconvenience this may cause you and your organization, and thank you for your cooperation. We are committed to providing you with the absolute best in Crosby quality.

Sincerely,

THE CROSBY GROUP