




## IMPORTANT SAFETY NOTICE

TO: DEWALT Customers  
FROM: DEWALT Power Tools  
DATE: November 28, 2011  
SUBJECT: **Large Angle Grinder Safety Notification**

DEWALT has identified a potential safety hazard with certain large angle grinder side handles. We are concerned that under certain circumstances a small number of side handles could exhibit a condition where the handle could break causing the user to lose full control of the unit. DEWALT recommends replacing all current side handles on the following DEWALT Large Angle Grinders in the field today. This notice includes side handles and tools purchased through our Service Division, Authorized Resellers/Distributors, and Factory Stores. Any Large Angle Grinder from the list below that has a manufacturing date prior to 2011-32 is affected by this safety notification. The manufacturing date code is marked on the box and engraved on the bottom of the grinder gear case in an 8 digit code the first 4 are the year and the next 2 are the week. The final 2 numbers are the plant. For example 2011-32-47.

The part numbers in question are as follows:

Model #	Description	Picture of Side Handle
D28474W	7" Large Angle Grinder 8000RPM	
D28494S	7" Large Angle Grinder 6000RPM	
D28493N	9" Large Angle Grinder 5000RPM	
D28494N	9" Large Angle Grinder 6000RPM	
D28497	7"/9" Large Angle Sander 6000RPM	
D28499X	7"/9" Large Angle Grinder 6000RPM	
651858-00	Service Part Replacement Side Handle	

The potential safety issue could result in a condition similar to the photos below



**DEWALT users and distributors can order replacement handles 1 of 4 ways:**

1. Call 1-800-916-7004 M-F 8am – 5pm Eastern time
2. Email the order form to [support.dewalt@dewalt.com](mailto:support.dewalt@dewalt.com). **Please use LAG Handle Request as the subject line in your email.**
3. Fax the order form to 1-800-896-3084 for free replacement handles
4. Order replacement handles through your authorized DEWALT Service center. For locations visit: <http://www.dewalt.com/find-service-center.aspx>

**Large Angle Grinders currently shipping from our distribution center have an improved design handle and are not affected.** Grinders with a green dot sticker near the UPC and on the outside of the master carton as photographed below already have the improved design. New handles with the improved design will have a marking on the outer flange of the handle with an embossed "BL" as photographed below.



**Re-worked Product &  
Side Handle Identifiers**

Please immediately stop the sale and use of any potentially affected handles. Thank you in advance for your help and support of this initiative. Please contact your local DEWALT representative or DEWALT customer service at 800-235-2000 for questions. To order replacement handles please follow the instructions listed above.