

June 26, 2023  
Quality Assurance Department

## IMPORTANT PRODUCT ISSUE NOTICE

### **PUSH BUTTON SWITCH ASSEMBLY FOR ED-DS DUAL SPEED ELECTRIC HOIST**

#### Introduction

Harrington has become aware of an issue with a small number (less than 0.2%) of push button switch assemblies for the ED-DS dual-speed electric hoist. Potentially affected two-speed push button switch assemblies were shipped between November 17, 2021 and April 25, 2023 and will have a Harrington label (orange letters on white background) or a KITO label (black letters on white background). They may have been supplied as part of a finished ED-DS hoist, or as part of a push button switch assembly with cord complete set, or as a push button switch assembly. Enclosed is the list of products you purchased from Harrington that could be affected.



#### Product Issue

Buttons may not return to their off position after they are pressed and released.

#### Potential Risk

This issue creates the safety concern that a hoist could continue operating after a push button is pressed and released. If this happens, pushing and holding the opposite direction button will stop the hoist.

#### Required Action

1. Ensure products on the enclosed list are not used until it is confirmed they do not have this issue.
2. Inspect the product to determine if the push button switch assembly is potentially affected. Not all two-speed push button switch assemblies shipped between the aforementioned dates are affected. Those that are **NOT Affected** will have any of the following characteristics. Push button switch assemblies that do not have any of these characteristics are **potentially affected**.  
Characteristics of push button assemblies that are **NOT Affected**:
  - Push buttons are one-speed, denoted by single directional arrow [Figure 1], OR
  - Plastic housing is orange-colored [Figure 2], OR
  - There is a black dot adjacent to the upper left, or upper left and lower right back cover screw(s) [Figure 3], OR
  - The label on the front is white letters on black background [Figure 4].
3. Contact Harrington's Product Support. Phone (800) 233-3010 or email [techsupport@harringtonhoists.com](mailto:techsupport@harringtonhoists.com) to report the results – both not affected and potentially affected. If the push button switch assembly is part of a finished ED-DS hoist, please report the hoist's Code, Lot No., and Serial No. [Figure 5]. Product Support will answer questions and provide instructions for potentially affected product.

We sincerely regret this situation, and we apologize for any inconvenience this may cause you. We remain committed to the safety of our customers, and the quality of our products.

Sincerely,



Brian Schnee  
Manager, Quality

Enclosures:  
List of Potentially Affected Products

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#### FIGURES

		
<p><b>Figure 1</b></p> <p>Buttons are one-speed <i>[unbranded version shown for reference]</i></p> <p>NOT AFFECTED</p>	<p><b>Figure 2</b></p> <p>Housing is orange-colored <i>[unbranded version shown for reference]</i></p> <p>NOT AFFECTED</p>	<p><b>Figure 3</b></p> <p>Black dot(s) adjacent to screw(s)</p> <p>NOT AFFECTED</p>
		
<p><b>Figure 4</b></p> <p>Label has white letters on black background (Harrington or KITO)</p> <p>NOT AFFECTED</p>		<p><b>Figure 5</b></p> <p>Location of Code, Lot, and Serial No.</p>