



January 30, 2020

EB2200i • EU2200i PORTABLE GENERATORS STOP SALE/RENTAL NOTICE

Dear Honda Power Equipment Dealer,

American Honda is issuing a Stop Sale Notice for certain EB2200i and EU2200i generators.

In some units, operated under specific environmental conditions, water may enter into an electrical connection on the inverter and cause a short circuit failure and/or fire. This concern predominantly occurs in applications or regions where salt water is present.

Affected Units

Model	Start Serial Number	End Serial Number
EB2200i	EAJT-1000001	EAJT-1011342
EU2200i EU2200i Companion EU2200i Camo	EAMT-1021760	EAMT-2098790

American Honda Inventory: Currently all affected American Honda warehouse inventory is on hold.

Units in Dealer Inventory: Tag affected units and place them in a secure location to prevent retail sale or rental. We have attached a printout showing non-registered units within the affected ranges that have been purchased by your dealership from American Honda. Units within the affected serial number ranges cannot be sold or placed into service until they have been repaired. If a dealer sells an unrepaired unit after being notified of this stop sale notice, any injury or damage that occurs as a result is the responsibility of the dealer.

Retailed Units: Customers with affected units that have been registered will be notified by letter after release of the service bulletin. **If you have sold, but not yet registered any units, please register them immediately.**

Repair Parts: Repair parts will be available with the release of the service bulletin.

American Honda will be issuing a service bulletin with detailed repair instructions, expected in March. We apologize in advance for any inconvenience this issue may cause.

If you have any questions, please contact your Honda District Sales Manager or District Service Manager.

Sincerely,
Honda Power Equipment
Service Operations