

! IMPORTANT PRODUCT SAFETY NOTICE
ACTION REQUIRED

December 5, 2019

Dear Valued Customer:

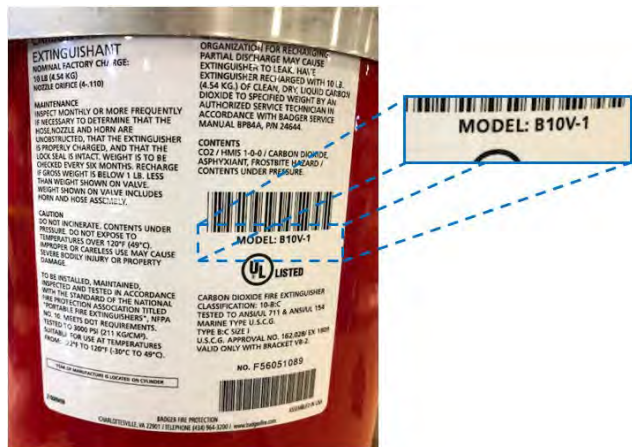
We are writing to advise you of a potential safety issue related to Kidde's line of CO2 10lb., 15lb., and 20lb. extinguishers manufactured from January 1, 2009 through June 23, 2019, which are branded "Kidde" or "Badger." Records indicate that you may have purchased one of these units and your immediate attention to this matter is requested.

The potentially affected models are:

Potentially affected CO2 Models and Parts	10lb.	15lb.	20lb.
Kidde Models	Pro 10 CDM-4	Pro 15 CDM-4	Pro 20 CDM-4
Badger Models	B10V-1	B15V-1	B20V-1
Hose Assembly P/N	21008966	21008965	21008965

- 5lb CO2 models are not affected.

You can locate the model number on the product label as follows:



This safety notice is being issued because all nozzle tips on CO2 model hose assemblies should contain four (4) unobstructed discharge holes to properly expel extinguishing agent. Kidde has learned that some CO2 discharge nozzle tips may have been manufactured without the proper number of discharge holes or may contain obstructed/blocked discharge holes, which may affect operational performance.

Kidde asks that you immediately contact the entity which services your extinguisher on a routine basis. They have been advised on how to inspect the extinguisher to confirm that the discharge nozzle tips have all 4 unobstructed discharge holes. To the extent your extinguishers are not being serviced, please contact Kidde directly at 1-877-723-3505.

We apologize for any inconvenience this may cause and we appreciate your cooperation.

Sincerely,

A handwritten signature in black ink, appearing to read "Pam Hoppel", written over a horizontal line. To the left of the signature, within the same line, is a large, bold, black "X" mark.

Pam Hoppel
Managing Director, Kidde