



To: Spierian Fall Protection End-Users
From: Spierian Fall Protection
Date: 11/04/2010
Subject: Recall Notice (*Immediate Attention Required*)

Please read, review and follow the instructions in this notice carefully.

At Spierian Fall Protection, our mission is to be the reference leader in personal protective equipment that provides "Protection you can Trust". In line with our commitment to our mission statement, we are writing to inform you of a quality issue with a limited number of our 415/ D-bolt anchors (Grainger part number 3NPN2) and detailed instructions on what actions you are required to take.

Situation:

We recently received a recall notice from our vendor who supplies the 415/ D-bolt anchor (Grainger part number 3NPN2). An issue with a specific heat lot was identified. The heat lot "07 B" was insufficiently heat-treated.

The specifics of the problem are detailed in the attached letter from our vendor. This lot was potentially sold between June 1st, 2008 and March 10th, 2010 and has the heat code designation "07 B".

We therefore strongly recommend that you immediately discontinue use of 415 D-bolt anchor (Grainger part number 3NPN2) with the specified heat code.

We are replacing all 415/ D-bolt anchorage connectors affected by this recall at no charge.

Products Included in this Notice:

D-Bolt Anchor with permanent stem

- 415/

Affected Heat codes

- 07 B

This notice only affects the models listed above and specified heat code. Miller® models marked with heat codes other than the one specified are NOT affected. NO other Miller D-bolt anchors are affected.

Important to note: Only the 415/ model (Grainger part number 3NPN2) is subject to this recall. This is the D-bolt anchor with a permanent stem. The D-bolt anchors that use a bolt instead of the forged stem are not involved.



Please take the following steps immediately:

1. Inspect your on-hand inventory for the model and heat code detailed above. If you have one of the specified units, contact Sperian Fall Protection's Technical Service Department at 800-873-5242 for a Returned Goods Authorization number.
2. To obtain a no-charge replacement, please be prepared to provide the following:

Quantity of affected product and
Shipping instructions (i.e. Company name, address, phone number, ship to attention)
3. The Technical Service Representative will enter your replacement order and provide you with a Return Goods Authorization (RGA) in order to return the units being replaced. This is required to confirm the units have been removed from service. **No product should be returned without a Returned Goods Authorization.**

We apologize for any inconvenience that this may have caused. We also want to assure you that Miller has over a 60-year tradition of manufacturing high-quality fall protection products. This action, while regrettable, demonstrates our concern that our customers' safety is ALWAYS our highest priority.

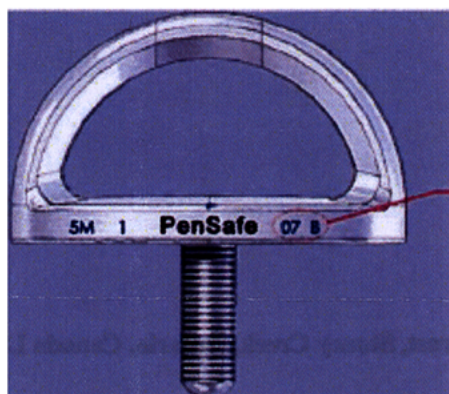
PENSAFE™
STRENGTH & SECURITY
RECALL NOTICE
3730 Anchorage Connector

PenSafe
563 Barton St.
Stoney Creek, Ontario,
Canada
L8E 5S1

September 30, 2010

We have identified an issue with a batch of 3730 Anchorage Connectors manufactured in the latter part of 2007 and distributed by PenSafe Inc. from June 2008 through June 2009. We have examined a part as part of a root cause analysis which exhibits a heat treatment deficiency. The result is a potential embrittlement on anchorage connectors with the 07 B year and heat code. This embrittlement may cause the threads on the stem to fracture prematurely from the stress created by the torque of the nut during installation. Note that this may not be evident at the time of installation and the fracture may develop over time.

In order to find and remove the defective parts from use, PenSafe is issuing this recall for all 3730 anchorage connectors with manufacturing code "07 B". The diagram below identifies the location of this manufacturing code for positive identification of the suspect product. It will appear to the right of the PenSafe name.



If you have received this notice, we have determined that you have purchased some of these suspect parts. We ask that you forward this recall notice throughout your supply chain in order to ensure that all potential users who may have suspect product are notified

563 Barton Street, Stoney Creek, Ontario, Canada L8E 5S1

and instructed to remove the product from use immediately, and return it for replacement product.

In response to this issue PenSafe has implemented a corrective action change in the approach to the proof loading of the 3730. The threaded portion is now mounted in a plate and subjected to proof load in conjunction with the load on the ring. Should you have additional questions or concerns with regard to this issue, please contact PenSafe directly at 1-866-212-2211, and ask for Bob Claus at extension 233, or Keith Smith at extension 243.

Thank you for your patronage.



Bob Claus
Engineering & Product Integrity Manager
(905) 643-7188 Ext. 233

563 Barton Street, Stoney Creek, Ontario, Canada L8E 5S1