

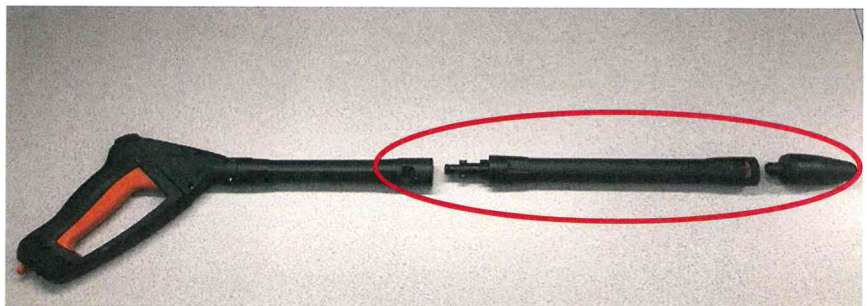
## SAFETY RECALL NOTICE TO U.S. STIHL DEALERS

December 2019

Dear STIHL Dealer:

STIHL Incorporated is recalling and replacing the spray “lance” or “wand” supplied with the STIHL RE 90 Pressure Washer. The Pressure Washer (part no. 4951 012 4504) was sold by authorized STIHL dealers between May 2019 and October 2019. STIHL Inc. issued a hold notice for the Pressure Washer in October 2019.

Only the Pressure Washer’s spray wand is recalled. The 15-inch spray wand is shown below.



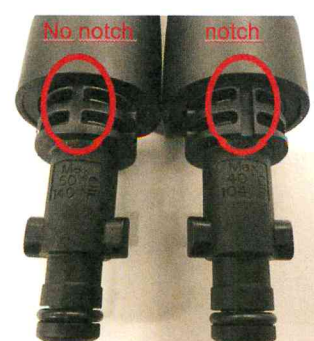
Sales and use of the STIHL RE 90 Pressure Washer must not resume until the original spray wand (part no. 4950 500 0901) is replaced with the new wand (part no. 4930 500 0911) for each pressure washer in your inventory.

The original spray wand and the replacement spray wand can be distinguished by the markings shown below. The images show both ends of the spray wand – the end to which a nozzle attaches and the end that attaches to the spray gun.

**RECALLED**      **NOT RECALLED**



**RECALLED**      **NOT RECALLED**



536 Viking Drive  
Virginia Beach, Virginia 23452  
Telephone: (757) 486-9100

## SAFETY RECALL NOTICE TO U.S. STIHL CUSTOMERS

January 2020

Dear Valued Customer,

In cooperation with the U.S. Consumer Product Safety Commission, STIHL Incorporated is recalling the spray wand provided with STIHL RE 90 Pressure Washers sold between May and October 2019. STIHL Inc.'s records indicate that you purchased the Pressure Washer.

The spray wand is approximately 15-inches long and is made of black plastic. The spray wand is shown below, along with an image of the RE 90 Pressure Washer (and its component parts).



### REASON FOR THE RECALL

In some wands the strength of the connection between the spray wand and the nozzle is insufficient, and the nozzle can separate during use. This creates a potential risk of injury to the user or bystanders.

**If you have a STIHL RE 90 Pressure Washer discontinue its use immediately.**

The replacement wand can be ordered by going to [www.stihlusa.com](http://www.stihlusa.com) and clicking on "Information" and then "Product Recalls," and then "RE-90-wand-service-action." A free replacement wand will be shipped directly to your home or business and you can return your existing spray wand using a prepaid shipping label provided by STIHL Inc.

Alternatively you can take your existing spray wand to an authorized STIHL dealer to receive a free replacement.

If you have any questions regarding this recall, please contact STIHL Incorporated at (844) 978-1291 between the hours of 8 a.m. and 8 p.m., Eastern time, Monday through Friday, or visit [www.stihlusa.com](http://www.stihlusa.com).

We take seriously the safety of the people who buy and use STIHL products. We apologize for any inconvenience this recall may cause you.

Sincerely,

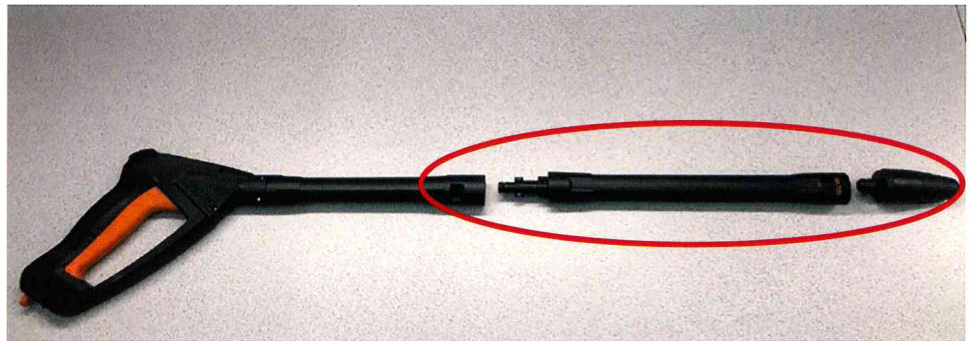
STIHL Incorporated





## **IMPORTANT SAFETY RECALL**

### **STIHL RE 90 Pressure Washer Spray Wand**



**Do not use the Pressure Washer until the original spray wand is replaced.**

The nozzle can disconnect from the spray wand during use, posing a risk of injury.

Please contact STIHL Inc. immediately to receive a replacement spray wand or you may exchange your spray wand at an authorized STIHL servicing dealer.

**Call: (844) 978-1291**

**Or visit [www.stihlusa.com](http://www.stihlusa.com) and click on “Information” and then “Product Recalls” and then “RE-90-wand-service action”**