

IMPORTANT SAFETY RECALL NOTICE

5/19/2011

Dear STIHL Dealer:

In cooperation with the U.S. Consumer Product Safety Commission, STIHL Incorporated is recalling certain STIHL Yard Power Tools with Toolless Fuel Caps. These products were sold throughout the United States by STIHL dealers. The STIHL products and model numbers subject to this recall are:

Trimmer and brushcutter models:

FS 40 C-E, FS 56 C-E, FS 56 RC-E, FS 70 RC-E (up to serial number 284180999) FS 90, FS 90R, FS 100 RX, FS 110, FS 110 R (up to serial number 284012099) FS 130, FS 130 R, FS 310 (up to serial number 284012099)

STIHL KombiMotor models:

KM 56 RC-E (up to serial number 284180999)

KM 90 R, KM 110 R, KM 130 R (up to serial number 284012099)

Extended reach hedge trimmer models:

HL 90 K, HL 100, HL 100 K (up to serial number 284101483)

Pole pruner models:

HT 56 C (up to serial number 284398635)

HT 100, HT 101, HT 130, HT 131 (up to serial number 284097165)

Edger models:

FC 56 C-E, FC 70 C-E (up to serial number 284180999)

FC 90, FC 95, FC 100, FC 110 (up to serial number 284012099)

Backpack blower models:

BR 500, BR 550, BR 600, BR 600 Magnum (up to serial number 284053456)

THIS RECALL IS FOR SAFETY REASONS!

Specifically, levels of ethanol, aromatics or other additives contained in some gasolines sold in this country, over time, may distort parts of the fuel cap, which could make the caps more difficult to install and/or remove. If a fuel cap is not properly installed and fuel spillage results, there is a risk of fire if an ignition source is present, which could result in a burn injury to the consumer. STIHL Incorporated has received no reports of injuries at this time.

The affected toolless fuel caps can be distinguished from newly designed caps which correct this problem by a molded identifier mark located on the lever of the cap and also by a letter molded on the underside of the cap. These markings are shown in the example photos on the last page of this letter.

Machines with serial numbers above those listed in this notice, as well as STIHL products not listed in this notice, are not subject to this recall.

STIHL Incorporated is notifying customers of this recall by direct mail at the address on file with the product registration (copy of letter enclosed). If you did not complete a STIHL product registration for sale of any of these recalled products, it is extremely important that you send each customer who purchased one of these recalled products a copy of the enclosed "Important Safety Recall Notice to STIHL Customers." This is only necessary for those customers who purchased one of the recalled products for which you did not submit a product registration to STIHL at the time of sale. You also will find enclosed with this notice two (2) posters providing notice of the recall, which we ask you to display in prominent locations in your dealership.

As recalled units are returned to you, please replace the existing fuel cap with the new version of the toolless cap. You should also replace the fuel cap on any recalled products in your inventory. **Please note**, if the newly designed version of the toolless fuel cap already has been installed on a returned machine, it is not necessary to replace it.

As you replace the fuel cap, you should inspect the fuel tank's fuel filler opening for any physical damage that prevents the cap from sealing properly. If any such damage is present, you should replace the fuel tank in addition to the fuel cap.

Current style toolless fuel caps (0000 350 0504 and 0000 350 0535) or fuel tanks can be ordered through your STIHL Distribution Center. Parts and labor costs for replacing the fuel cap and/or tank will be reimbursed upon receipt of a completed warranty request. The warranty request must contain all valid information including correct machine serial number, model number, customer name and address, repair date, part number of fuel cap or tank, etc. Dealers will be reimbursed 3 minutes for each new fuel cap you install (use repair code 5). You will also be reimbursed under normal warranty procedures for any fuel tanks that require replacement.

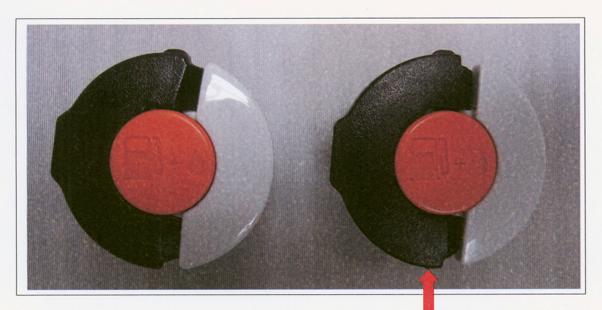
If you have any of the previous version of the toolless fuel cap, part number 0000 350 0504 or 0000 350 0535, in your current spare parts inventory (caps that do not have the identifier marks shown on the photos (see page 3), you can submit them for reimbursement by completing a STIHL warranty request. Use repair code 50 (no labor) for spare parts warranty request claims.

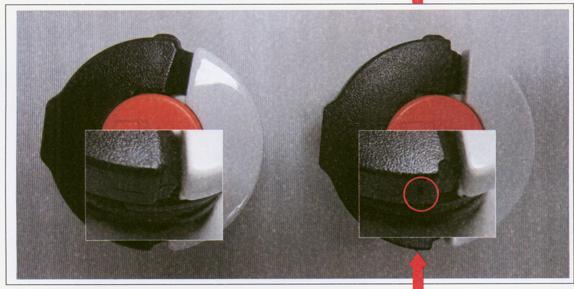
All fuel caps and/or fuel tanks you replace should be tagged with the corresponding warranty claim number and retained for 90 days per standard warranty guidelines. If you do not receive a request from STIHL to return the part within 90 days, you should destroy the part and discard locally.

Enclosed are two copies of the recall poster which should be prominently displayed in your dealership. The poster should not be displayed prior to May 26th, 2011 and must remain in place until September 26, 2011.

If you have any questions regarding this recall, please contact your STIHL Distribution Center's Service Dept.

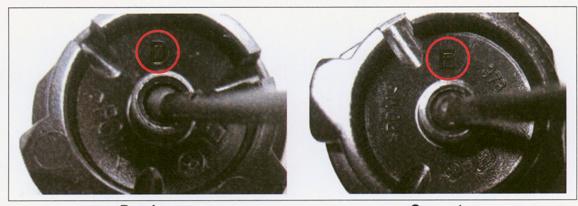
Sincerely, STIHL Incorporated





PreviousNo molded identifier mark

CurrentHas molded identifier mark



Previous

Has "D" or earlier index molded on underside of cap

Current
Has "E" or higher index molded
on underside of cap